

Policies

1. All cats are required to have a current rabies vaccination and stay up-to-date throughout the entire service.
2. All cats are required to remain indoors for the duration of our service.
3. We will not be able to provide service to any aggressive animals. We reserve the right to cancel service at any time if we determine the client's pet poses a danger to the health or safety of itself, other pets, other people, or the pet sitter.
4. We are authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, from their personal veterinarian or one chosen by us if after hours or their veterinarian is closed.
5. We cannot service a home with "visiting pets" or animals that do not belong to the resident of the service site without a separate written agreement.
6. All payments are due at the first day of service or prior to. Forms of payment accepted are cash, money order and personal checks. There will be a fee of \$35 for any returned checks.
7. Cancellation Policy: More than 24 hours prior to any service, and/or holiday: Refund in full, no charges will be billed.
8. Key Options:
 - Client maintains keys - a key is given to Watch Your Kitty, LLC during the duration of service; at the end of service the key is returned to the client.
 - Watch Your Kitty, LLC maintains keys - a key is given to Watch Your Kitty, LLC to be used during the duration of service and any future services. When not in use, the key will be stored in a secure location by Watch Your Kitty, LLC.